

Job Vacancy

Job Title: Field Technician - Fibre

Department: Field Engineering

Reporting Line: Field Manager

Location: Amanzimtoti, South Africa

Job Objective: Focus on delivering efficient field support, by installing, commissioning and maintaining access and core fibre routes for self-build and leased fibre. To be acknowledged as 3rd level technical competence relating to network fibre. You will need to collaborate with cross-functional teams to enhance service delivery and client satisfaction.

Key Duties & Responsibilities

- Install fibre cables on access and core routes according to best practices and standards
- 24/7 Field assistance, on-call
- Commission fibre spans and end-to-end fibre circuits through the use of OTDR and OLTS
- Verify and capture as built documentation
- Attend to fibre breakdown and preventative maintenance
- Liaise with internal Project Managers and 3rd part suppliers for the execution of designed plans
- Assist with management & planning of the overall fibre network, including auditing and record management
- Assist other departments and lead and report on projects as requested by the Program Manager
- Ensuring network design aligns with NetSuite as appropriate
- Adhere to all company policies and procedures

Minimum Qualifications

- Diploma (or equivalent work experience) in a technical field
- Maths and English school leavers certificate or equivalent

Minimum Experience & Skills

- Requires a minimum of 3 years of technical experience in the telecom industry with at least 2 years in fibre installation and maintenance role
- Knowledge of ducts, fibre, build methodologies, splice enclosures, patch panels, OSP and ISP
- Quality assurance auditing & testing, manage and mitigate network risk register
- Optical networking experience including OTDR, OLTS, fibre types, testing, splicing and installation
- Experience in Google Earth, QGIS and OSS systems
- Effective written and verbal communication skills evidenced by work history and accomplishments
- Excellent communication and soft skills, including the ability to listen, summarise and concisely share key information with Clients
- Must use B/OSS tools effectively to record information accurately and concisely in a timely manner
- Demonstrate ability to manage multiple priorities and solve problems in a fast-paced environment

Attributes

- Client focused, relationship builder
 - Integrity, honest with high ethical standards
 - Boundless, passionate and flexible
 - Personal excellence, accuracy and attention to detail
 - Collaborative, achieve results through teamwork and partnerships
 - Strong analytical skills and ability to collate and interpret data from various sources
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- Excellent English language communicator with a natural aptitude for dealing with people
- Excellent network diagnostic and problem-solving skills
- Ability to quickly learn from other team members and prepared to self-study
- Punctual and Reliable

How to Apply

Qualified candidates are encouraged to apply by submitting their updated CV including three referees. The deadline for application is 12th July 2024. Applications should be sent to applications@wiocc.net indicating the job position in the subject line.
